WIN|JAY
RADIO AND TV AUTOMATION

Buy & rent FAQ

When purchasing a software license for our range of products, you can choose between one-time-buy or monthly rent. Herein we have collected the most frequently Questions & Answers about these options.

Thanks to the "add-ons" structure, your application may be configured in many different ways depending on the specific requirements, so you can purchase only the Starter module + the specific features required, saving valuable money.

Q. What are the main advantages of the monthly rent comparing to buying a one-time license ?

A.

1) You don't need to afford any initial cost for purchasing the license.

2) Basic support and updates are included within the monthly rent. You have the right to access our support service and keep your application updated to the very latest version and released features, without any extra costs.

SUGGESTED IF:

a) You are starting a new project with limited budget and/or you are still unsure about perspectives

b) You prefer an all-in-one package including support and software updates, instead of subscribing for such services separately.

WIN|JAY
RADIO AND TV AUTOMATION

Winjay S.r.l. Via Bologna, 9 - 76123 ANDRIA (BT), Italy – VAT ID: IT-05652830729
Infoline +39 0883 553410 / www.winjay.net - info@winjay.it

Q. Is there any minimum required period for renting a WINJAY application ?

A. You can rent for as short as 1-month without any further obligation.

Q. How much support is included in the monthly rent ?

A. Included in your purchase we offer 2 hours of tech support service (1 hour per month + special bonus of 1 more hour to ease your startup). This is enough for standard requirments. In the special case you require more assistance, you can just buy additional support time separately.

Q. Should I decide to rent for longer time, how do I renew my subscription automatically to avoid any off-air ?

A. In that case, just select the "Automatic renewal" option from our online shop. You will receive a link allowing to cancel your subscription anytime.

Q. Do I get any discount if subscribing for longer periods ?

A. We offer a 10% discount for 6-months rent or 20% discount for 1-year rent. This offer is valid only if subscription is payed in advance by bank transfer within the EU so that no bank processing fees are charged onto our account.

Q. Should I decide to buy the one-time license, do you offer any form of payment by installments ?

A. Regretfully we are unable to offer any delayed payment. In that case you would better opt for monthly rent for a very reasonable fee.

WIN|JAY
RADIO AND TV AUTOMATION

Winjay S.r.l. Via Bologna, 9 - 76123 ANDRIA (BT), Italy – VAT ID: IT-05652830729
Infoline +39 0883 553410 / www.winjay.net - info@winjay.it

Q. ☰ I need to try the evaluation package for some months to be sure it completely fulfills my requirements.

A. ☰ We normally provide a short-time evaluation license to completely unlock all the application features. Should you need to extend your evaluation for longer, you can just rent the application monthly for a very reasonable fee.

Q. ☰ Let's suppose I subscribed to a 1-month rent to try and then I decide to buy a one-time license, do I still have to pay the full price ?

A. ☰ In that special case you decide to buy a one-time license for the same configuration, and <u>before</u> the 1st month of rent expires, we'll offer the right to detract the price already payed for rent from the price of purchase.

WIN|JAY
RADIO AND TV AUTOMATION

Winjay S.r.l. Via Bologna, 9 - 76123 ANDRIA (BT), Italy – VAT ID: IT-05652830729
Infoline +39 0883 553410 / www.winjay.net - info@winjay.it